

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
Original Title Sheet

Issued: October 13, 2009

Effective: October 13, 2009

*Pursuant to General Order 96B, Decision 07-09-018 and Decision 07-09-019,
this California Price List No. 1 replaces
Global Tel*Link Corporation's Schedule Cal. P.U.C. No. 1-T due to detariffing*

TITLE PAGE

Price List of Detariffed/Nonregulated Services Applicable to
Institutional Calling Services

Provided By

Global Tel*Link Corporation
U-5680-C

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
Original Sheet 1

Issued: October 13, 2009

Effective: October 13, 2009

TABLE OF CONTENTS

	Sheet
Table of Contents	1
Check Sheet	2
Pricelist Format	3
Preliminary Statement	4
Explanation of Symbols	4
Section 1 - Description of Service and Rates	5

Issued: October 26, 2017

Effective: October 26, 2017

CHECK SHEET

This pricelist contains the sheets listed below, each of which is effective as of the date shown on each sheet. Original and revised sheets as named below comprise all changes from the original pricelist.

PAGE	REVISION		PAGE	REVISION	
Title	Original		15	2 nd Rev.	
1	Original		16	2 nd Rev.	
2	20 th Rev.	*	17	2 nd Rev.	
3	Original		18	2 nd Rev.	
4	Original		19	4 th Rev.	*
5	1st Rev.		20	3rd Rev.	
5.1	Original		20.1	6 th Rev.	
6	1st Rev.		21	1st Rev.	
7	2nd Rev.		22	Original	
8	5th Rev.				
9	4th Rev.				
9.1	2 nd Rev.				
9.2	3rd Rev.				
9.3	2 nd Rev.				
9.4	3rd Rev.				
9.5	Original				
9.6	Original				
9.7	Original				
10	1st Rev.				
11	3rd Rev.				
11.1	1st Rev.				
12	1st Rev.				
12.1	2 nd Rev.				
12.2	2 nd Rev.				
13	2 nd Rev.				
14	2 nd Rev.				

* - indicates those pages included with this posting

Issued: October 13, 2009

Effective: October 13, 2009

PRICE LIST FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the price list. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Ca.PUC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.(A).
 - 2.(A).1
 - 2.(A).1.(a).
 - 2.(A).1.(a).1.
 - 2.(A).1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this sheet if these are the only changes made to it.

Issued: October 13, 2009

Effective: October 13, 2009

PRELIMINARY STATEMENT

This pricelist contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Global Tel*Link Corporation between locations within the State of California.

EXPLANATION OF SYMBOLS

- (C)** - To signify changed listing, rule, or condition which may affect rates or charges.
- (D)** - To signify discontinued material, including listing, rate, rule or condition.
- (I)** - To signify increase.
- (L)** - To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule or condition.
- (N)** - To signify new material including listing, rate, rule or condition.
- (R)** - To signify reduction
- (T)** - To signify a change in wording of text but not change in rate, rule or condition.

Issued: February 5, 2010

Effective: February 5, 2010

SECTION 1 - DESCRIPTION OF SERVICES AND RATES

1.1 General

Service is offered to inmates of correctional or confinement facilities for outward-only calling. Calls may be billed to residential or business lines. Billing information will be validated.

1.2 Timing of Calls, Time of Day Rate Periods and Calculation of Distance

(T)

1.2.1 Timing of Calls

(N)

Long distance usage charges are based on the actual usage of GTL's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.

(T)

Chargeable time for a call ends upon disconnection by either party.

(T)

The minimum call duration and initial period for billing purposes is one minute.

(T)

Unless otherwise specified in this pricelist, for billing purposes usage is measured and rounded to the next higher full minute.

(T)

No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. GTL will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

(T)

1.2.2 Time of Day Rate Periods

(N)

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM	EVENING RATE PERIOD					EVE	
11:00 PM TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD						

* Up to, but not including

(N)

SECTION 1 - DESCRIPTION OF SERVICES AND RATES

1.2 Timing of Calls, Time of Day Rate Periods and Calculation of Distance, (Cont'd.)

(N)

1.2.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by AT&T in its Tariff No. 10 as filed with the FCC in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

(N)

Issued: February 5, 2010

Effective: February 5, 2010

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.3 Institutional Operator Assisted Calling

(L)

Institutional operator assisted service allows inmates to place calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution.

For services provided to inmates of institutions, the following special conditions apply:

1. Calls to "900," "976" or other pay-per-call and call-forwarding services are blocked or may be blocked by the Company.
2. At the request of the institution, the Company may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
3. At the request of the Institution, the Company may block inmate access to "911", "411", or local operators reached through "0-" dialing.
4. At the request of the Institution, the Company may block inmate access to specific telephone numbers.
5. Availability of the Company's services may be restricted by the institution to certain hours and/or days of the week.
6. At the request of the institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.
7. At the request of the institution, the Company may impose time limits on local and long distance calls placed using its services.
8. At the request of the institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

(L)

* Material on this page previously appeared on Sheet 7

* Material previously found on this page can now be found on Sheet 7

Issued: February 5, 2010

Effective: February 5, 2010

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service

(L)

GTL provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. A per-call service charge applies to each call.

Institutional automated collect operator service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by GTL' system.

Use of the automated collect calling service is subject to the rules and regulations of the Commission and the institution's administrative restrictions.

1.4.1 Classes of Calls

Automated Collect Station Calls: are calls which are placed by an Inmate who dials all of the digits required to route the call and who follows the GTL system prompts, enabling the Called Party to accept the charges for the call. If the Called Party does not accept the call, the call is terminated and no billing applies.

(L)

** Material on this page previously appeared on Sheet 6*

** Material previously found on this page can now be found on Sheet 6*

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
5th Revised Sheet 8
Cancels 4th Revised Sheet 8

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.2 Rates and Charges – Option 1

- A. All Calls** (C)
- 1. Usage Charge:** (C)
 - Rate per minute: \$0.36 (C)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

(D)
|
|
|
|
(D)

1.4.3 Rates and Charges – Option 2

A. All Calls

(C)

- 1. Usage Charge:**
Rate Per Minute:

\$0.29

(I)

(D)
|
|
(D)

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
2nd Revised Sheet 9.1
Cancels 1st Revised Sheet 9.1

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.4 Rates and Charges – Option 3

A. All Calls (C)

1. Usage Charge:
Rate Per Minute: \$0.40 (C)

(D)

(D)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.5 Rates and Charges – Option 4

A. All Calls

1. Usage Charge:

Rate Per Minute: \$0.50 (R)

1.4.6 Rates and Charges – Option 5

A. Local Calls

1. Usage Charge:

Rate Per Initial Minute: \$3.35 (C)

Rate Per Additional Minute: \$0.14 (C)

B. IntraLATA Calls

1. Usage Charge:

Rate Per Initial Minute: \$3.45 (C)

Rate Per Additional Minute: \$0.26 (C)

C. InterLATA Calls

1. Usage Charge:

Rate Per Initial Minute: \$3.65 (C)

Rate Per Additional Minute: \$0.72 (C)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.7 Rates and Charges – Option 6

A. Local Calls

1. Usage Charge:			
Rate Per Minute:	\$0.38		(I)

B. IntraLATA and InterLATA Calls (C)

1. Usage Charge:			
Rate Per Minute:	\$0.40		(C)

(D)
|
|
(D)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.8 Rates and Charges – Option 7

A. Local Calls

1. Usage Charge:
Rate Per Minute: \$0.35 (I)

B. IntraLATA and InterLATA Calls

1. Usage Charge:
Rate Per Minute: \$0.40 (I)

1.4.9 Rates and Charges – Option 8

A. All Calls (T)

1. Usage Charge:
Rate Per Minute: \$0.31 (R)

1.4.10 Rates and Charges – Option 9

A. All Calls (T)

1. Usage Charge:
Rate Per Minute: \$0.23 (I)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.11 Rates and Charges – Option 10

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.48

1.4.12 Rates and Charges – Option 11

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.30

1.4.13 Rates and Charges – Option 12

A. All Calls

- 1. Usage Charge:**
Rate per Minute : \$0.24

1.4.14 Rates nd Charges – Option13

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.16

1.4.15 Rates and Charges – Option 14

A. All Calls

- 1. Usage Charge:**
Rate per Minute: \$0.21

(N)

(N)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.16 Rates and Charges – Option 15

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.31

1.4.17 Rates and Charges – Option 16

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.25

1.4.18 Rates and Charges – Option 17

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.10

1.4.19 Rates and Charges – Option 18

A. All Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.42

1.4.20 Rates and Charges – Option 19

A. Local Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.28

B. IntraLATA and InterLATA Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.34

(N)

(N)

Issued: July 12, 2016

Effective: July 12, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.4 GTL Institutional Automated Collect Operator Service, (Cont'd.)

1.4.21 Rates and Charges – Option 20

A. Local Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.32

B. IntraLATA and InterLATA Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.40

1.4.22 Rates and Charges – Option 21

A. Local Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.17

B. IntraLATA and InterLATA Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.23

1.4.23 Rates and Charges – Option 22

A. Local Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.14

B. IntraLATA and InterLATA Calls

- 1. Usage Charge:**
Rate Per Minute: \$0.18

(N)

(N)

Issued: March 17, 2016

Effective: March 17, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.5 Advance Pay Accounts

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up a Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Establishment and maintenance of an Advance Pay Account is required to complete collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the inmate may call. (T)

Additional payments will be accepted with a \$50.00 payment maximum. Initial and additional payments into the account may be made by cash, check, credit card or Western Union. Transaction fees will apply for credit card and check by phone transactions. All payments will be subject to applicable taxes.

When an inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also contact the Company's toll-free Customer service number for account balance information at any time.

If the Advance Pay Account balance becomes depleted, calls placed to the numbers specified by the Customer will be blocked until the Advance Pay Account is replenished.

The Customer may close the Advance Pay Account at any time. At the written request of the Customer (usually upon release of an inmate from an institution), any remaining balance in the Account will be refunded to the Customer after deducting any call charges, applicable taxes and transaction fees incurred during the current billing cycle. Advance Pay Accounts will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no Customer service inquiries.)

All security measures and inmate calling restrictions as set forth elsewhere in this pricelist are also applicable for any calls made using an Advance Pay Account.

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.5 Advance Pay Accounts

1.5.1 Rates and Charges

- A. Option 1** - Advance Pay Customers' rates and charges are the same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2** - Rates and charges for Advance Pay Accounts are provided at a discount, per request of correctional facility.

C. Option 3

1. Local and IntraLATA Calls

Usage Charge:
Rate Per Minute: \$0.12

(D)

2. InterLATA Calls

Usage Charge:
Rate Per Minute: \$0.79

(D)

D. Option 4

1. All Calls

Usage Charge:
Rate Per Minute: \$0.65

(D)

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.5 Advance Pay Accounts

1.5.1 Rates and Charges, (Cont'd.)

E. Option 5

1. Local Calls

Usage Charge:

Rate Per Minute: \$0.10

(D)

2. IntraLATA Calls

Usage Charge:

Rate Per Minute: \$0.10

(D)

3. InterLATA Calls

Usage Charge:

Rate Per Minute: \$0.42

(D)

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.6 Inmate Telephone Debit Accounts

1.6.1 Definition

This is a prepaid telephone account available to inmates and other incarcerated persons at correctional facilities that permit this service. Participating individuals elect to transfer funds either from their facility's inmate trust fund or a commissary account. The transfer method is either manual (vouchers) or electronic through a funds transfer interface between the Company and the facility or commissary.

1.6.2 Call Process

The Company establishes debit accounts which are associated with the inmate's personal Identification Number (PIN). When a call is placed, either the "collect" or "debit" option is selected. Once debit is selected, the inmate enters the called telephone number and PIN. The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Debit Account, and the rates for the call being attempted. Network usage for completed calls is deducted from the Available Usage Balance at the conclusion of the call.

Any unused funds in a Prepaid Debit Account are refundable upon request. Refunds are issued by the entity controlling the actual cash deposits, which depending on the specific arrangements, is either the Company, the commissary, the correctional facility itself or its agent, unless otherwise directed by state law. The Available Usage Balance expires three months from the date of the last activity on the Prepaid/Debit account, unless alternative arrangements are expressly requested by the correctional facilities management. No refunds of unused balances will be issued after the expiration date.

(M)
|
|
|
|
|
|
(M)

* Certain material previously found on this page can now be found on Page 12.1.

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.6 Inmate Telephone Debit Accounts, (Cont'd.)

1.6.3 Rates and Charges

- A. Option 1** - Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2** - Rates and charges for Prepaid Debit Accounts are provided at a discount, per request of correctional facility.

C. Option 3

1. Local and IntraLATA Calls

Usage Charge:
Rate Per Minute: \$0.08

(D)

2. InterLATA Calls

Usage Charge:
Rate Per Minute: \$0.52

(D)

D. Option 4

1. Local and IntraLATA Calls

Usage Charge:
Rate Per Minute: \$0.09

(D)

2. InterLATA Calls

Usage Charge:
Rate Per Minute: \$0.62

(D)

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.6 Inmate Telephone Debit Accounts, (Cont'd.)

1.6.3 Rates and Charges, (Cont'd.)

E. Option 5

1. All Calls

Usage Charge:
Rate Per Minute: \$0.65

(D)

F. Option 6

1. Local Calls

Usage Charge:
Rate Per Minute: \$0.10

(D)

2. IntraLATA Calls

Usage Charge:
Rate Per Minute: \$0.10

(D)

3. InterLATA Calls

Usage Charge:
Rate Per Minute: \$0.42

(D)

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC) Service

DOC Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the DOC Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

If the Customer's telecommunications payment history is not acceptable to the Company or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required, at any time, to provide pre-invoice payment based on usage incurred; (ii) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to your credit card account; or (iii) agreement that your usage of the Company network and services will be subject to limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to block calls. The Company may request subsequent additional pre-invoice payments for usage and may increase or decrease usage limits or offer a prepaid option, as it deems appropriate. (T)

If the Company becomes concerned at any time about the Customer's ability to pay for services, the Company may require that the Customer pay all charges within a specified number of days and/or that you make such payments in cash or the equivalent of cash. (T)

Condition A: DOC calls which are placed from pre-subscribed authorized institutional phones that are subject to comprehensive call recording and call monitoring, and such institutional phones intralata cumulative call volume is less than seventy percent (70%) of the institutional phone cumulative call volume for all types of traffic at time of contract award will receive the rates under Rate A as specified below. Only Operator Dialed Station-to-Station Collect calls may be placed from authorized institutional telephone numbers to Customers who have previously agreed to accept these calls. (T)

Condition B: DOC calls that are placed from pre-subscribed authorized institutional phones that are not subject to comprehensive call recording and call monitoring, and are not categorized by any intralata cumulative call volume percentage as set forth in Condition A will receive the rates under Rate B as specified below. Only Operator Dialed Station-to-Station Collect calls may be placed from authorized institutional telephone numbers to Customers who have previously agreed to accept these calls. (T)

Issued: November 26, 2012

Effective: November 26, 2012

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC), (Cont'd.)

1.7.1 Non-Billable Local Exchange Company Program

DOC Service, which is provided subject to billing availability, is Operator Station Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre- established Company accounts for the service. Service under the DOC Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

(T)

(T)

(D)

(D)

Issued: November 26, 2012

Effective: November 26, 2012

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC), (Cont'd.)

1.7.2 Billable Local Exchange Company Program

DOC Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than the Company's limit may be billed via their local exchange carrier provided they are not a high risk Customer.

(T)

DOC Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of the Company's limit in DOC Services in any month will be required to be prepaid. Other Customers who also may be deemed high risk may also be required to be prepaid by the Company.

(T)

|

|

(T)

(D)

(D)

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
2nd Revised Sheet 17
Cancels 1st Revised Sheet 17

Issued: November 26, 2012

Effective: November 26, 2012

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC), (Cont'd.)

1.7.2 [Reserved for Future Use]

(D)

(D)

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC), (Cont'd.)

1.7.2 Billable Local Exchange Company Program, (Cont'd.)

Establishment of Credit and Service History

The Company reserves the right to validate previous payment history of Customers through available verification procedures and to establish a maximum predetermined balance amount. Where a requested billing history with a LEC cannot be validated, the Company may refuse to provide service or require a prepaid option such as an Advance Pay Account as set forth in Section 1.5.

(T)
(T)

Restrictions on the Use of Service

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer.

(T)

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud, uphold the policies, regulations or contract terms of the DOC contract, or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a. The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s);
- b. The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or
- c. The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

(T)
|
|
|
|
|
|
(T)

Issued: October 26, 2017

Effective: October 26, 2017

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.7 State Department of Corrections (DOC), (Cont'd.)

1.7.3 DOC Rates and Charges*

(N)

A. The following usage rates apply to all calls placed under Condition A above:

Local and IntraLATA:

(D)

IntraLATA per minute usage charges for all mileage bands and all times of day: \$0.096

(C)

InterLATA:

(D)

InterLATA per minute usage charges for all mileage bands and all times of day: \$0.135

(C)

B. The following usage rates apply to all calls placed under Condition B above:

Intralata/InterLATA Per Minute usage charges for all mileage bands and all times of day: \$0.032

(D)

(C)

* Pursuant to FCC Docket 12-375, the revisions shown above are effective March 17, 2016.

(N)

Global Tel*Link Corporation
Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

California Price List No. 1
3rd Revised Sheet 20
Cancels 2nd Revised Sheet 20

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.8 [RESERVED FOR FUTURE USE]

(D)

(D)

Issued: June 20, 2016

Effective: June 20, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.8 [RESERVED FOR FUTURE USE], (Cont'd.)

(D)

1.9 Contracts

Service is offered on a contractual basis to meet specialized requirements of correctional facilities. The terms of each contract shall be mutually agreed upon between the facility and the Company and may include rates not contained in this tariff, charges for specially designed non-telecommunications constructed services, or other customized features.

(D)

(D)

(D)

Issued: March 17, 2016

Effective: March 17, 2016

SECTION 1 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

1.11 Ancillary Service Charges

1.11.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

1.11.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

1.11.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

The above charges and fees become effective March 17, 2016 for Prisons and June 20, 2016 for Jails.

(N)

(N)